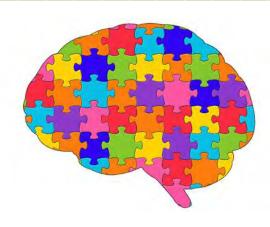
# **Unconscious Bias Training Workshop**

by
Mr. Danny McFadden,
LLM, FCIArb,
Arbitrator, Lawyer, Mediator, Trainer,
CEDR Representative Asia Pacific,
Vice Chair, HKMAAL Hong Kong,
World Bank Regional Mediator,
Designated Unconscious Bias Trainer





Danny, a CEDR Director for 11 years and is dually qualified as a lawyer both in Australia and the UK. He has been involved in negotiation, conflict resolution training, mediation and international business for over 20 years. After completing his Masters in Commercial Law he specialized in dispute resolution and international trade.

Danny speaks Mandarin Chinese fluently and mediates regularly in Hong Kong and China using both English and Mandarin. He has worked with people of all nationalities and has a clear understanding of the dynamics of mediating and arbitrating across national boundaries. Based in Hong Kong he mediates regularly in the commercial, employment, construction, succession and trusts, banking, insurance, and property sectors with a particular expertise in cross-cultural and multinational disputes. He is also an expert trainer and facilitator providing training in conflict management, negotiation, change management, unconscious bias and mediation to organisations such as the IFC, UN, ADB, IHG, World Bank and MTR.



In 2009 he was appointed Director of Mediation at the United Nations in New York, mediating cases and this followed on from 2008, when he joined the United Nations Ombudsman's New York Office in as an expert adviser on the establishment of a new Mediation Division. His Report formed part of the terms of reference for mediation in the new internal UN Justice System.

Danny has worked as a trainer and consultant in many countries including Azerbaijan, China, Cameroon, Guyana, Hong Kong, Ireland, Mongolia, Singapore, Sweden, the UK and the USA. He is a visiting Professor at Kobe University Japan teaching International Dispute Resolution. He has provided consultancy to the legislatures of Hong Kong, China and Vietnam.

Danny is a member of the Hong Kong Government's Steering Committee on Mediation, Vice Chair of the Hong Kong Mediation Accreditation Association Limited (HKMAAL), International Ombudsman Association, Law Society of England and Wales, Civil Mediation Council, International Bar Association, World Jurist Association, American Bar Association and a Fellow of the Chartered Institute of Arbitrators. He is currently serving on Mediator Panels: CAO, UN Mediation Division New York, IMI, SIMC, THAC, CEDR Solve, World Bank Group and CCPIT Mediation Centre Beijing.

Recent publications include:

- Book: "China's International Business Transactions and Laws", Kluwer Law, 2017, Danny McFadden and D. Wilde KCDM (Editors) also author Chapter on "Mediation in China"
- Book: "Mediation in Singapore", Co-Editor and Author, Sweet & Maxwell, 2015, New Edition published, 2017.
- Book: "Mediation in Greater China: The New Frontier for Commercial Mediation", Author, Hong Kong: Wolters Kluwer/CCH Hong Kong, 2013.

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Telephone: +852 2869 1816 Facsimile: +852 2869 1307 Email: info@cedr.com.hk Website: http://www.cedr.com.hk We all have unconscious biases. It's just part of our human nature, a necessary survival mechanism. The challenge comes when we are not aware of the impact it can have on our professional and personal effectiveness. The key to effective and open decision making is developing our capacity to identify invisible assumptions and patterns of thinking. In this interactive workshop you will explore how our assumptions impact choices around communication, team work, innovation, human resources, inclusion and management.

Unconscious Bias impacts heavily on conflict and dispute resolution. Mediators can learn how their own private unconscious biases can influence their mediation practice and how to handle the impact of bias on the parties.

## This workshop provides a forum to allow participants to explore:

- What is unconscious bias?
- Why is it so important and useful?
- The effects of unconscious bias?
- How does it impact conflict and the mediation of disputes?
- How does it manifest itself in the workplace?
- How to counteract its negative properties?

# Scan to Calendar

## By the end of this workshop, participants will:

- Be able to describe unconscious bias and its effects:
- Recognise when it is happening;
- Recognise some of their own biases;
- Be able to identify and implement a range of means of addressing unconscious bias;
- Have identified an action plan to address unconscious bias when it occurs during the mediation process.

Code:	EVT000000214	Level:	Intermediate
Date:	24 April 2018 (Tuesday)	Language:	English
Time:	<b>09:30 - 13:45</b> (Reception starts at 09:15)	Accreditation(s):	LSHK 2.0 CPD Points HKMAAL 4.0 CPD Points HKIAC 4.0 CPD Points for Accredited Mediators HKMC 4.0 CPD Points
Venue:	23/F, Euro Trade Centre 21-23 Des Voeux Road Central Central, Hong Kong	Admission:	Standard Fee: HK\$2,280.00 Advanced Booking: HK\$1,980.00 (on or before 10 April 2018)



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# Professional Services to the Perfection Course Registration Form

Please use a separate form for each delegate, make additional copies as necessary.

Please print in **BLOCK** letters.

Course Details:			*Required fields.		
*Course Title:					
*Course Code:		Name of Referral: (If applicable,			
*Admission Fee: HK\$		Promotional Code: (If applicable)			
Personal Data:			Please √ as applicable.		
*Salutation: Prof.	☐ Dr. ☐ Mr. ☐ Mrs.	☐ Miss ☐ Ms ☐ C	thers, please specify:		
**Surname/Last Name:		**Given/First Name: (Ple	ase also fill in any other names here)		
**Please enter the full name as	on your professional membership reco	ord, to be print <u>ed on the certificate of a</u>	ttendance and payment receipt.		
**Please enter the full name as on your professional membership record, to be printed on the certificate of attendance and payment receipt.  *Profession(s): Solicitor Barrister Foreign Lawyer Others, please specify:					
Area(s) of Practice/Specializa	ation(s):	Place and Year of Admission	Place and Year of Admission(s): (If applicable)		
*Position/Job Title:		*Firm/Company/Organization:			
^Mobile/Cellular Number:	^Telephone Number:	+Facsimile Number:	+Email Address:		
☐ Work ☐ Personal	☐ Work ☐ Personal	☐ Work ☐ Personal	☐ Work ☐ Personal		
^Please provide at least one conta	act number in case of emergency.		e, an email or both for confirmation.		
*Postal Address:	☐ Work ☐ Personal	Alternative Contact Person a	nd Details: (If applicable)		
Payment Information:					
☐ I will settle the payment by cheque, cheque number:					
☐ I have enclosed crossed cheque made payable to "The Profectional Company Limited".					
☐ I have settled the payment via bank transfer/deposit, payment details: ☐ I have attached/enclosed the transaction documentary proof to: ☐ Date Month Year Time HSBC Hong Kong (Bank Code: 004), The Profectional Company Limited (Account Number: 023-141880-838).					
Please cross a line if you do not agree the followings.  I have read and agree with the terms and conditions listed on the overleaf of this form.  I consent to the use of my personal data on direct marketing for the purpose as stated on the overleaf of this form.					
Signature:		Date: Date Month	/ear		

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#### Personal Data Collection Statement:

This course is jointly presented by **The Profectional Company Limited** in partnership with **CEDR Asia Pacific Limited**, when register a course with us, the delegate's personal data collected will be stored in both of our databases which we will never sell, share or otherwise distribute to any third parties other than staffs internally within our companies; or with our subsidiaries and affiliated entities on a need-to-know basis.

When the delegate made a consent to allow us to use his/her personal data for direct marketing purposes, this included but not limited to the promotion of our services, events, programmes, activities, seminars, courses, conferences; for the purpose of training, education, career advancement, talent management, competitive enhancement, professional development and entertainment.

Should the delegate no longer wishes to receive any further promotional messages, please specify the type of marketing channels (post, email, facsimile, text message or telephone call) he/she would like to be excluded and inform us via the methods on top of this form, we will process the request without any charges.

### **Course Registration Terms and Conditions:**

**General** - Registrations are accepted on a first-come-first-serve basis, priority will be given to those who have settled the admission fee in full. The admission fee includes the payment receipt, course materials, refreshments and the certificate of attendance.

Confirmation - A written confirmation will be issued upon the received of the full payment and the registration form, it will either be sent by facsimile or by email. Delegates are advised to contact us if he/she have not received the confirmation two days prior to the scheduled course.

Cancellation/Transfer Policy - No cancellation is allowed once we have issued a written confirmation. The admission fee is not refundable but nomination of a replacement delegate is allowed, alternatively the delegate can transfer the registration to one of the upcoming courses provided that fourteen days written notice is given.

**Incurred Expenses** - Any bank charges and/or expenses incurred as a result of bounced cheques/bank transfers will be borne by the delegates. Registrants are advised to pay the sufficient fee.

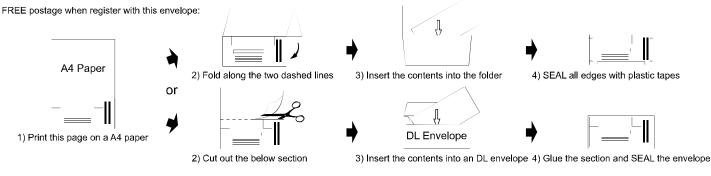
Attendance Policy - A certificate of attendance will be given to each attendee at the end of the course, additional certificate of attendance/letter of verification of attendance can be issued at price of HK\$50.00 per copy. The certificate of attendance will not be issued to the delegate if he/she is absent for more than ten minutes for a course of less than three hours; or more than thirty minutes for a course of three hours or more in duration.

Adverse Weather Arrangement - In event of Typhoon Signal Number Eight or above/Rainstorm Black Warning is in forced or expected to be hoisted within two hours before the course scheduled time, the course will be cancelled. The course will be rescheduled or a credit note valid for twelve months will be issued, NO refunds will be given.

Disclaimer - The Profectional Company Limited and CEDR Asia Pacific Limited reserve the rights to amend the course title, agenda, presenter(s), accreditation(s), venue and admission fee should the need arise; reschedule or cancel any courses without any advanced notice; the course registration terms and conditions and has the final decision on all matters and disputes.

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Online at:	http://cpd.hk/evt000000214/			
Post to:	The Profectional Company Limited P.O. Box 9993, General Post Office, Hong Kong			
	(Please do not send to our office address)			

Payment Methods:			
Chamia	Please make crossed cheque payable to "The Profectional		
Cheque -	Company Limited" and write the name of delegate at the back.		
Bank	Please settle in full to HSBC Hong Kong (Bank Code: 004),		
Transfer/ -	The Profectional Company Limited (Account Number: 023-		
Deposit	141880-838) and provide the transaction documentary proof.		
Credit Card -	Payment via PayPal is available: http://cpd.hk/evt000000214/		
Cash -	Cash payment is only acceptable in person at the venue.		





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