

# 16 September 2021

The pandemic has created pain for lots of people in different ways, so the CEDR community would like to come together to give something back to our wider society and raise money to help alleviate food poverty. Our aim is to raise £10,000 for the following charities:

- In the UK – the food bank charity – [www.trusselltrust.org](http://www.trusselltrust.org)
- Internationally – UNICEF – [unicef.org.uk](http://unicef.org.uk)

Over 30 years, we have seen the positive impact of letting people tell ‘their story’ in the resolution of conflict and the positive impact it has had on the disputants, organisations and individuals. So, what better way to raise money for the charities above than by having a 24-hour story-a-thon, where our staff, mediators, trainers, clients and friends worldwide get to share these stories and experiences all while raising money for these good causes.

## When

**9am September 16<sup>th</sup> (BST (GMT+1)) to 9am September 17th**

## How

A Zoom link will run for 24 hours with 24 different themed conversations.

Donations encouraged via the following Just Giving page:

- [Trussell Trust](#)
- [UNICEF](#)

## Who

It is open to all who want to hear or tell their stories. All we ask is for a donation to our fundraising

## Programme

<b>Time</b>	<b>Topic</b>
09-10	Welcome Breakfast and the story of CEDR
10-11	Lessons in leadership – Conflict resolution in leadership over the last 30 years
11-12	Mediator Skills Training- The stories of how training as a mediator has changed people’s lives

- 12-13 Bringing Conflict resolution to Organisations – A key organisational skill
- 13-14 30 years of Impact on Civil Justice – Mediation Making a difference on civil and commercial dispute resolution
- 14-15 Stories from the coalface – Mediator Stories of making difference for the individual disputant
- 15-16 Collaboration with our neighbours across Europe – Stories of partnership and collaboration
- 16-17 Lesson learnt from Consumer Complaint – How to complain effectively
- 17-18 What we have learnt from Consumer disputes: Best Practice in Adjudication and Conciliation
- 18-19 Encouraging the new Generation- CEDR's New Dialogue programme for upskilling new generations
- 19-20 The journey of marketing dispute resolution
- 20-21 How providing support makes a difference – lessons from CEDR employee wellbeing in the pandemic
- 21-22 Remote Working in Complaint Redress – Our Experience and the Way Forward
- 22-23 How CEDR's foundation projects made a difference
- 23-24 The story of International Mediation – learning from Practitioners
- 24-01 Making an Impact by working with multi-lateral international institutions
- 01-02 International Cooperation of ADR Bodies – Working together for the good of global society
- 02-03 Stories from down under – Our New Zealand and Australian friends share their stories of making a difference
- 03-04 Mediation memories in Hong Kong
- 04-05 Mediation in Asia and the Singapore Convention milestone
- 05-06 Breakfast in the Middle East – Reflections on achievements
- 06-07 Breakfast in Africa & Europe – Reflections on achievements
- 07-08 Stories from Trainers around the world – the good, the bad and the downright strange!
- 08-09 We made it- Celebrating the last 24 hours and looking to the future